

## Receiving a TSG 8 licence from an affiliate

This note describes what you should do after purchasing a TSG 8 licence from an affiliate. (A more complete description of TSG 8's licensing system can be found in this document: <https://research.csiro.au/static/tsg/tsg8licencedoc.chm>)

The affiliate will have given you a **licence ID** and **activation password**, e.g.,

License ID:	12345678
Activation Password:	A1B2C3D4

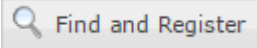
### Step 1 – Register on the licence server

If you have accessed TSG 8 before (e.g., the Viewer functionality in the free TSG Base product) then you will have an account already and may skip this step. Otherwise, follow this link to the licence server's Customer Licence Portal and create a new account:

<https://secure.softwarekey.com/solo/customers/Default.aspx?AuthorID=4830534>

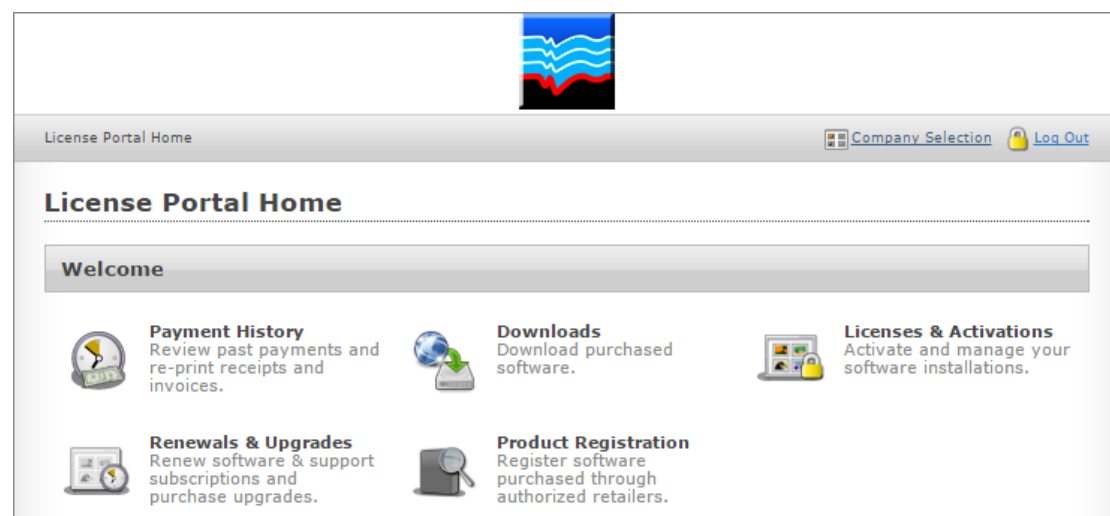
- Keep a record of your customer ID and login password once you have created the account.

### Step 2 – Transfer the licence to your name

 Find and Register

If you created an account in step 1 then you should be logged on to the Customer Licence Portal.

If you skipped step 1 because you have an account already then click the link in step 1 to log on to the portal.

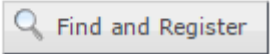


The screenshot shows the 'License Portal Home' interface. At the top, there is a logo and a navigation bar with 'License Portal Home', 'Company Selection', and 'Log Out'. Below the navigation bar, the main heading is 'License Portal Home'. A 'Welcome' message is displayed in a grey box. The main content area features four service tiles: 'Payment History' (Review past payments and re-print receipts and invoices), 'Downloads' (Download purchased software), 'Licenses & Activations' (Activate and manage your software installations), and 'Renewals & Upgrades' (Renew software & support subscriptions and purchase upgrades). A fifth tile, 'Product Registration' (Register software purchased through authorized retailers), is partially visible at the bottom.

- Click **Product Registration**  
The dialog will change and look like the graphic on the right.
- Fill in the licence activation info that you received from the affiliate.
- Click **Find and Register**
- The licence should now be in your name.

\*License ID:

\*Password:

 Find and Register

## Step 3 – Download the TSG8 setup and install TSG 8

- After transferring the licence, you should see a **Download** button. (Alternatively, click the **Downloads** tab in the main licence portal.) Click it and your web browser should download the TSG8 setup program.
- Here's an alternate, direct link:  
[https://research.csiro.au/static/tsg/setup\\_tsg8\\_current\\_solo.exe](https://research.csiro.au/static/tsg/setup_tsg8_current_solo.exe)
- Run the TSG 8 setup program to install TSG 8.
  - You do *not* require local admin privilege on your PC.

## Step 4 – Activate your licence

Activate a purchase

Run TSG.

An unlicensed TSG should display its licence dialog when it starts. If it doesn't, bring up the dialog with the **Help -> Licence** menu.

- Click **Activate a purchase** in the licence dialog. Another dialog should come up for activation.
- Enter your licence's activation codes in the activation dialog, then click **Activate**. TSG should close and be licensed the next time it is run.
  - If you experience licensing problems then check the information on network proxies, in the licensing document's "Miscellaneous" section. Contact [peter.mason@csiro.au](mailto:peter.mason@csiro.au) for further assistance.